



Up To 15 Year Guarantee for Studio Vinyl floorcoverings



CERTIFICATE OF GUARANTEE

If our floorcovering does not give you full satisfaction, return to your Studio retailer with this Guarantee card and the proof of purchase. Please ensure that the retailer fills out this Guarantee at the time of purchase.

In the case of a claim, make sure that the retailer states the following:

“We have inspected the faulty material and it is our recommendation to proceed with the process covered by the guarantee.”

■ The duration of the guarantee is the best proof that you have made the right choice: 15 years for Studio. From the date of purchase Jacobsen guarantees that during that period, there will not be a total wear through of the protective layer of its floorings, providing:

- Installation recommendations have been followed.
- The vinyl has been laid on a dry and levelled subfloor.
- Maintenance instructions have been followed.
- The vinyl has been used for residential traffic in a residential environment.

■ The guarantee does not cover damage caused by floor movement, accidents, the effects of chemicals, abuse or the incorrect use of cleaning agents. It does not cover dragging heavy articles across the floor or any other causes not due to a manufacturing defect.

■ During the guarantee period, claims must be sent to us in writing within 3 months after the discovery of the fault. We are not to be held responsible for mechanical damages caused by extraordinary situations.

■ With our prior agreement, the reseller will replace the faulty material from the Studio range available at the time of the claim. The difference between the original purchasing price and the replacement material price will be calculated as follows.

- 100% of the original purchasing price minus 10% for any full year of use for the Studio products - maximum of 15 years.

■ The fulfillment of the above clause does not change the expiry date of the guarantee. Products for commercial use are not covered by the guarantee. Only claims accompanied with the proof of purchase (invoice from the retailer) will be considered. In some cases, the retailer will take care of the delivery of the replacement product.

Dealer's Stamp

Purchase Date

Dealer's Signature